



5000/ 5100 Fuser Installation Instructions

Please allow printer to sit for 30 minutes before performing these maintenance procedures.

Fuser Installation:

1. Remove the paper tray and toner cartridge from the printer.
2. Turn the printer around so that the rear is facing you.
3. Open the rear door (output bin) and remove it by pushing inward on it's left and right side levers.
4. Remove the rear door support strip pinching it at the top and pulling it from the printer frame.
5. Slide the rear door to the left and remove it from the printer.
6. Unfasten the two hex screws at the left and right side of the fuser.
7. Grab the two green levers at the rear of the fuser at lift it slightly upwards while pulling the fuser toward the rear of the printer.
8. Install the new fuser in reverse fashion, install the left side first and push the fuser firmly into the printer.

ERROR CODES:

- 50.1 Low fuser temp
- 50.2 Fuser not warming up
- 50.3 High fuser temp
- 50.4 Faulty fuser
- 50.8 Low fuser temp(subthermistor)
- 50.9 High fuser temp(subthermistor)

HP Maintenance Message Reset Method:

1. While holding down the START button, turn the machine on.
2. Hold down the left side of the ITEM and VALUE +/- keys, turn the printer no and wait until RESET MAINTENANCE COUNT is displayed and then release the keys.

